

Don't Sweat It Retreat

Terms & Conditions

1. These Terms and Conditions (**Terms**) are between you (**Participant**) and Don't Sweat It Pty Ltd (ABN 43 660 392 165) (**Don't Sweat It**) in relation to your booking to attend a Don't Sweat It Retreat (**Retreat**). These Terms apply to each Participant and the person registering for other Participants acknowledges and agrees that the other Participants are on notice of these Terms and agree to be bound by them.
2. Participants must be at least 18 years of age to attend a Retreat.
3. The price of the Retreat is expressed in Australian dollars and is exclusive of GST.
4. Booking and Payment Policy
 - 4.1. By making payment of a deposit or full payment for a Retreat, you agree to accept the Terms.
 - 4.2. Subject to clause 4.3 and 4.4 a booking for a Retreat will be confirmed and become binding following payment by you of a non-refundable deposit of \$1000.
 - 4.3. If a booking is made within 30 days of the start date of the Retreat, payment of the whole Price is required to confirm the place. If a booking is made 30 days or more in advance, the balance is due no later than 30 days before the Retreat's start date.
 - 4.4. Don't Sweat It retains the right to refuse service to any participant at its own discretion. Should Don't Sweat It invoke this clause, any deposit or payment made for a Retreat will be refunded in full.
 - 4.5. If full payment is not made by the due date Don't Sweat It reserves the right to cancel the booking and retain the deposit.
 - 4.6. Payment by credit card incurs a 2.5% service fee.
 - 4.7. Each Participant is responsible for payment of all extra services not included in the selected Retreat package, as set out in the Retreat Itinerary provided to you at the time of booking and available on our website. This includes travel to and from the Retreat location, transfers, travel insurance and any food, drinks or activities that are not part of the Retreat package.
5. Insurance
 - 5.1. Participants are advised to obtain full travel insurance promptly after booking the Retreat, covering all medical expenses, Retreat activities and a trip cancellation policy in the unlikely event that the Retreat is cancelled or in case of a personal emergency that will prevent a Participant from attending. Don't Sweat It may require a Participant to provide evidence of travel insurance.
6. Cancellation Policy

- 6.1. It is the responsibility of the Participant to read and understand Don't Sweat It's cancellation policy before making a booking.
- 6.2. In the event of cancellation by the Participant, regardless of the circumstances, the deposit is non-refundable.
- 6.3. Notwithstanding clause 6.2, at the sole discretion of Don't Sweat It, a booking and the associated deposit may be fully transferrable if, subject to Don't Sweat it Pty Ltd's approval, a Participant can find a replacement Participant. A request must be submitted in writing to info@dontsweatit.com.au containing the replacement Participant name, and email address. The substituted Participant must agree to be bound by these Terms and Conditions. Don't Sweat It will retain the payments made by the original Participant and is not responsible for any payment arrangements between the original and replacement Participants.
- 6.4. If more than 30 days' notice is given, a Participant may transfer 100% of their deposit to another retreat to be attended within 12 months.
- 6.5. If between 7 and 30 days' notice is given, 50% of the deposit may be transferred to another retreat to be attended within 12 months.
- 6.6. If less than 7 days' notice is given, the deposit will be neither refundable nor transferrable.
- 6.7. There will be no credit for a Participant arriving late or leaving early. This includes in the event of unforeseen issues such as illness, or COVID diagnosis.
- 6.8. There will be no credit for a Participant not enjoying the Retreat or being denied entry to a Retreat workshop or event for unacceptable behaviour.
- 6.9. Don't Sweat It reserves the right to change the location or dates of a Retreat due to unforeseen issues beyond the control of Don't Sweat It (such as third-party problems, cancellation by the host venue, construction, severe weather events, etc.). Don't Sweat It will use best endeavours to ensure that the standard of the facilities and accommodation of any replacement venue will match those of the original venue.
- 6.10. If Don't Sweat It cancels or changes a Retreat date for any reason, excluding a force majeure event as per clause 6.10, Don't Sweat It will credit the Participants's payments towards another Retreat event within a 12 month period, from the start date of the cancelled Retreat, subject to availability. Don't Sweat It is not responsible for any expenses incurred by a Participant arising from the cancellation or rescheduling of a Retreat including transport, childcare, loss of work etc.
- 6.11. Don't Sweat It will not refund any deposits and will not be liable for any expenses or costs incurred by the Participant if Don't Sweat It is forced to cancel or reschedule a Retreat due to a force majeure event (including but not limited to civil unrest, industrial disputes or strikes, pandemic outbreak, war or threat of war, riot or failure to perform by third parties, including suppliers and subcontractors, unavoidable technical problems with the accommodation, transport or closure or congestion of airports, terrorist activity, natural disasters, fire, theft, fire, flooding and adverse weather conditions).

7. Limitation of Liability

- 7.1. Don't Sweat It will provide Retreat activities and services with due care and skill.
- 7.2. Any medical information provided by Don't Sweat It or its employees, contractors and guest speakers at a Retreat is general in nature and is for informational purposes only.
- 7.3. To the extent permitted by law, Don't Sweat It accepts no liability for loss, damage, injury or illnesses which the Participant may suffer during the Retreat or travelling to and from Don't Sweat It Retreats. All Participants are responsible for their own medical and physical fitness and must assess their own ability to participate in activities.
- 7.4. Don't Sweat It is not liable for any injuries or losses to Participants, in the use of Retreat facilities or participation in activities.
- 7.5. Don't Sweat It Pty Ltd is not liable for loss or damage of personal possessions or valuables of Participants during a Retreat.

8. Indemnity

To the extent permitted by law, each Participant agrees to release and indemnify Don't Sweat It, its agents, officers, employees and service providers against all claims of loss, including consequential loss, by any causes of action, for damages or other expenses arising from or in connection with a Retreat.

9. Event Conduct

- 9.1. Participants are obliged to behave in an appropriate manner at all Retreat events. Don't Sweat It reserves the right to refuse entry or require any Participant to leave if their behaviour is deemed inappropriate.
- 9.2. Don't Sweat It reserves the right to ban cameras, audio and video recorders.
- 9.3. 5.3 Filming or recording at any Retreat workshops by Participants is prohibited.

10. Data use

- 10.1. Participants agree that they may be photographed and/or filmed during their stay, during events and workshops.
- 10.2. Don't Sweat It may use your name, likeness, image and/or voice in such photographs or films for the purpose of promoting our events, services and products. No remuneration is payable for such use.

11. Privacy

- 11.1. We will handle Participants' personal information as set out in our Privacy Policy on our [website](#).

12. General

- 12.1. By booking a Don't Sweat It Retreat, you acknowledge that you may receive marketing information from our event partners. You may unsubscribe from this marketing information at any time, by contacting the event partner.
- 12.2. Don't Sweat It may change these Terms from time to time, by publishing amended Terms on our website.